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Data Sheet

NextGen Patient Portal:

Enhance productivity. Improve patient care and satisfaction.

The Internet is one of our most valuable assets. Whether you're part of a group or a solo practice—a primary care or specialty provider—the Internet is an important resource to help you deliver high quality patient care.

Replacing many inefficient, conventional means of communications, NextGen® Patient Portal taps into the power and convenience of the Internet to help you update patient information; coordinate patient appointments; manage chronic conditions; and send/receive information such as forms, documentation, updates, and emails.

The NextGen Patient Portal can also help to improve your organization's administrative efficiency by reducing phone calls and paperwork, enabling electronic communications, and cutting costs on printing and postage.

We're eager to show you how NextGen Patient Portal can help you:

- Enhance productivity
- Increase staff and patient satisfaction
- Improve patient care
- Achieve Meaningful Use

NextGen Patient Portal Snapshot

- **Enable electronic prescriptions**—Patients can place, or check, electronic prescription requests at any time. Healthcare providers can respond to these requests online, as well.
- **Facilitate online payments**—Help reduce days in A/R, while decreasing bad claims, using the Portal's billing history capabilities. Patients can view statements and pay online.
- **Streamline documentation**—Initiate online patient interviews allowing patients to document their medical history prior to the office visit.
- **Simplify administrative tasks**—including scheduling, appointment reminders, electronic messaging, and general paperwork.
- **Generate electronic statements**—go green and reduce costs by sending statements electronically
- **Integrate with the NextGen® product suite**—to enable real-time clinical and administrative workflow.



NEXTGEN
HEALTHCARE

Enhance productivity

Imagine a practice where you can manage payments and prescriptions online—while also tapping into the Internet to streamline patient correspondence, to save staff time when responding to patient requests, and to simplify appointment scheduling.

Streamline documentation—Tap into the Portal's electronic documentation to help prevent wasted paper and postage, save staff time in responding to requests, and provide patients with an online version of a variety of critical documents—including eStatements.

Support online patient payments—Help reduce days in A/R, decrease bad debt, and process payments seamlessly by sending eStatements. Patients can view statements and pay online.



NextGen Patient Portal makes medical information more accessible to healthcare providers and patients.

Electronically prescribe medication—Prescribe and refill medication electronically

Simplify communications—Send and receive secure messages, such as prescription refill requests. All communication is consolidated and routed to the correct individual(s), taking out the guesswork and simplifying the process. No more pulling or returning charts—and less data entry errors—because the Portal is integrated with your EHR.

Empower patients to schedule appointments online—With patients using self-service appointment scheduling online, you—and your patients—save time.

Quickly collect information—NextGen Patient Portal is designed to help you gather data:

- **Via templates**—Collect patient information, such as medical/social history and demographics, via online forms. Easily pull data into the patient chart. Aggregate and extract information for disease management, quality, P4P, or other reporting activities.
- **Via Instant Medical History™**—Use interactive medical questionnaires, built around established medical knowledge bases, to collect patient information. Gather the information in a file and automatically submit it to the patient chart.

Increase patient satisfaction

When your patients are receiving efficient, top-notch care, they keep coming back to you. NextGen Patient Portal is well-equipped to help you meet, and exceed, ever-rising patient demands and quality standards.

Create a personal health record—Patients can request their PHR online and download/print a PDF of their chart to share with their healthcare providers.

Empower patients with "My account"—Patients can control who can view their information.

Enable 24/7 communication—Patients are no longer limited by healthcare providers' "on call" hours to view billing



statements or pay online; request appointments or refills; review their medical record; research health questions; check lab results; or request expert health advice. Patients can place or check requests at any time.

Consolidate information—Patients can view statements and account balances online—and see a record of transactions in one place.

Improve patient care

Every day, you strive to deliver high quality care. Don't let the limitations of your existing resources stand in the way of achieving that goal. NextGen Patient Portal helps make it easy for patients to self-manage chronic diseases and overall care, while improving communications.

Enable chronic disease management—Facilitate care and disease management planning—and follow-up—by empowering patients to capture key health information and share it with their healthcare provider. For example, diabetic patients can share glucose readings, and providers can access the results at their convenience.

Generate group broadcast messages—Use this functionality to share important information about topics such as drug recalls, or to send reminders and updates, thereby saving time spent on the phone, while improving patient care and satisfaction.

Easily manage accounts using “family care” functionality—Patients can create an account for themselves—and easily view/manage family care accounts, if authorized.

Create a customized, convenient, and secure user experience

In our fast-paced healthcare environment, give your patients, and yourself, peace of mind. Rest easy knowing that critical information is secure and available at the touch of a button.

Customize workflows—Even though NextGen Patient Portal addresses multiple workflow options—such as medication refills, online bill payment, appointment scheduling, email communications, and more—you can pick and choose the functionality you want to activate, and ignore functionality you don't need.

Gain convenient access—Providers can access patient communications when it is convenient.

Securely exchange information—NextGen Patient Portal is protected by a firewall, antivirus, and intrusion detection software. Patient-provider communication remains secure and confidential.

Find out more

To find out more about how your practice can streamline operations with NextGen Patient Portal, contact your NextGen Healthcare Regional Sales Consultant—email sales@nextgen.com or call 215-657-7010.

Demonstrating Meaningful Use

To help you prepare to demonstrate Meaningful Use, we offer a proven product with a money back guarantee—as well as plenty of support services to help ensure your success. We offer timely guidance, including:

- An up-to-the-minute “Path to Meaningful Use”
- Regularly scheduled webinars
- The latest news and updates on the legislation

Visit our dedicated stimulus Web site, nextgen.com/stimulus, for more information.

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Patent Pending.

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