

Path to Meaningful Use

[for NextGen Healthcare Clients]



Step 1.

Implement the products and processes that create the foundation to demonstrate Meaningful Use.

To be in a position to demonstrate Meaningful Use, there are three significant processes that must be performed, and in the order described below. It is strongly recommended that these steps be done sequentially and not be attempted simultaneously. To be ready to demonstrate Meaningful Use in 2012, the first step – upgrade to NextGen® Ambulatory EHR version 5.6 SP1 – should be started as soon as possible.



Upgrade to NextGen 5.6 SP1

NEXTGEN PRODUCT	AVAILABILITY	HOW TO ACQUIRE
NextGen Ambulatory EHR 5.6 SP1 with ePrescribing	Available now.	Those without NextGen Ambulatory EHR can contact your salesperson or sales@nextgen.com .
NextGen® Health Quality Measures Reporting Module (required if attempting to demonstrate Meaningful Use with NextGen® solutions only – otherwise, other certified third-party data warehouses may be used)	Available now. Note: Available as needed for relevant Meaningful Use reports with appropriate upgrades under maintenance services agreement. See the HQM requirements white paper at www.nextgen.com/clientmu to help assess your readiness to deploy HQM.	Open an incident via the Client Support Center with the subject of "HQM - New Registration." This will be auto-routed to an HQM specialist. Please have NextGen Ambulatory EHR 5.6 SP1 and MU KBM service packs installed prior to opening your HQM-New Registration support ticket.

B Upgrade to NextGen KBM 8.0.1 and apply service packs or apply service packs to your version (7.6.1, 7.7, 7.8, 7.9)

NextGen® KBM 8.0.1, when deployed with the correct service packs, will integrate the Meaningful Use measures into your clinical workflow. It is a greatly enhanced version and is the easiest and surest way for providers to document for Meaningful Use. This means that providers won't need to interrupt their workflow to search for a field required for Meaningful Use. Upgrades should be performed in a test environment before production.

Your users will love NextGen KBM 8.0.1, because it has:

- Built-in order sets
- User-defined updatable protocols
- Improved orders management
- A rewrite of the telephone template
- New specialties including Nephrology and Colorectal Surgery
- New user interface for many template sets including Family Practice and Pediatrics
- And much, much more.

The minimum reporting requirements for Meaningful Use, however, can be met with NextGen KBM versions 7.6.1, 7.7, 7.8, or 7.9 with all the service packs correctly applied.

Service Packs

If you plan to use NextGen KBM 7.6.1, 7.7, 7.8, or 7.9 you must apply all of the service packs and apply them sequentially. The service pack may be applied either before or after you upgrade the application to version 5.6. SP1

It is our policy to support the current General Release (GR) and one version back. To provide clients with an easy path to Meaningful Use, however, we have extended support for 7.6.1 and 7.7 beyond this policy. Please be aware that SP10 for NextGen KBM version 7.6.1 and SP5 for NextGen KBM version 7.7 will be the final service packs for these releases.

B

NEXTGEN PRODUCT	AVAILABILITY	HOW TO ACQUIRE
KBM version 7.6.1 SP10-MU	Available. Note: For Meaningful Use must use with 5.6-SP1	Available via a Product Downloads link in Client Resource Center .
KBM version 7.7 SP5-MU	Available. Note: For Meaningful Use must use with 5.6-SP1	Available via a Product Downloads link in Client Resource Center .
KBM version 7.8 SP5-MU	Available. Note: For Meaningful Use must use with 5.6-SP1	Available via a Product Downloads link in Client Resource Center .
KBM version 7.9 SP1-MU	Available. Note: For Meaningful Use must use with 5.6-SP1	Available via a Product Downloads link in Client Resource Center .

Step 2. Implement other products that are required to demonstrate Meaningful Use.

Other NextGen products that are **required for certain Core or Menu Objectives** include:

NEXTGEN PRODUCT	AVAILABILITY
NextGen® Medical Summary Utility	<p>Available now. Please refer to our FAQs document on our client MU page nextgen.com/clientmu for details on access to this utility from within your NextGen Ambulatory EHR.</p> <p>Note that there is a template required to support this product. Please open a support ticket under the "Medical Summary" subject and state in the ticket description that you would like to set up Medical Summary.</p>

Other NextGen Healthcare products that are **required for specific Menu Objectives** include:

NEXTGEN PRODUCT	AVAILABILITY
NextGen® Patient Portal (powered by NextMD) - required if electing to demonstrate Menu set Measure 5 (and recommended for Menu set Measure 4) and using NextGen® solutions only; other, non-NextGen Healthcare secure email and any other certified Personal Health Record (PHR) may be used	Available now
Rosetta (Immunization Interface agent)	Available now
Rosetta ³ (Locked Encounter Interface agent)	Available now

To acquire any of the products above, contact your sales representative or Inside Sales at insidesales@nextgen.com or 215-657-7010

Step 3.

Implement other products that are *recommended* to help demonstrate Meaningful Use but are **not required**.

NEXTGEN HEALTH-CARE PRODUCT	PURPOSE	OBJECTIVE NO.
NextGen® Advanced Auditing	MU security	Available in the Customer Resource Center, Documentation Downloads, EHR User Guides section.
NextGen™ Health Information Exchange	Electronic data exchange	Core 14
NextGen™ NextGuard® (online data backup)	Facilitates data backup as part of practice created disaster recovery plan for data security	Core 15

To acquire any of the products above, contact your sales representative or Inside Sales at insidesales@nextgen.com or 215-657-7010.

Services, Support and Guidance

Be sure to monitor our [Meaningful Use portal \(www.nextgen.com/stimulus/meaningfuluse.aspx\)](http://www.nextgen.com/stimulus/meaningfuluse.aspx) to sign up for updates and informational webinars and to see alerts, FAQs, and more. If you have questions, please email stimulus@nextgen.com. Also view additional specification documents and template details at www.nextgen.com/clientmu.

Implementation

NextGen Healthcare's Implementation and Training department is prepared to help educate, guide, and support clients in their efforts toward Meaningful Use.

The department is currently updating the implementation and training documentation to include guidance, planning, and requirements for Meaningful Use criteria. For new and existing clients in active implementation, your Project Manager/Coordinator will consult with you to make recommendations and project plan/timeline modifications (if needed) to include within your implementation project. Those include the software and milestones needed for your practice to utilize the features and functionality presently identified as required to demonstrate Meaningful Use.

Clients not in active implementation should refer to the Client Support section below. However, Project Management and Implementation and Training services are available at standard rates. To learn more or to request these services, contact your NextGen Healthcare client care representative if you have not been transitioned to Client Support; otherwise, please contact [Inside Sales](#).

Client Support - Upgrades

As part of maintenance services, the NextGen KBM Support department will be available to assist with upgrades. To request a NextGen KBM Upgrade, please log a ticket through the Client Resources Center or email KBMUpgrades@nextgen.com. You will be contacted by a member of KBM Support to explain the process and begin the preliminary administrative work.

For clients who choose NOT to upgrade to NextGen KBM 8.0.1 at this time, but choose instead to apply the Meaningful Use service packs to either Nextgen KBM versions 7.6.1, 7.7, 7.8, or 7.9 these service packs will be made available for download on the Nextgen KBM download site.

Consulting services

Consulting services are available to help clients plan for any workflow changes associated with Meaningful Use requirements. Consultants will work with clients to create, refine, or enhance their internal quality improvement projects. Services can also include help with the internal audits to assist a client in their efforts to comply with Meaningful Use measures.

Consulting services are available at standard rates from:

- NextGen Healthcare's Physician Resource team
- A certified NextGen Healthcare HIT Consultant

If you have not been transitioned to Client Support and would like to request these services, contact your NextGen Healthcare project manager or client care representative. Otherwise, contact [Inside Sales](#).

Training

- Webinars as well as a multi-day seminar on preparing for Meaningful Use, Qualifying for Meaningful Use with NextGen Ambulatory EHR is being offered at our training centers in Horsham, Atlanta, Irvine and Dallas. Sign up now or view the agenda on the NextGen Healthcare client portal on the training page: <http://edu.nextgen.com>
- Our Government Relations team hosts webinars on Meaningful Use as part of the ongoing services regarding health reform. Consult the Client Meaningful Use page, NextGen Healthcare's What's Next e-newsletters, or the Client Resource Center for dates.

NextGen Healthcare products or resources required to help demonstrate Meaningful Use Stage 1:

- NextGen Ambulatory EHR 5.6 SP1 with eRx enabled and applicable service packs installed in sequential order (provided under maintenance services.)
- NextGen® KBM Version 7.6.1 or later (with all service packs installed in sequential order)
- Rosetta interface agent (see each Measure in chart below for details on possible exemptions)
- NextGen® Medical Summary Utility
- NextGen® Health Quality Measures Reporting Module
- NextGen® Patient Portal (powered by NextMD®) (required if electing to demonstrate Menu set Measure 5 and using NextGen® solutions only; other, non-NextGen Healthcare secure email and any other certified PHR may be used)
- Immunization interface or public health interface (see each Measure in chart below for details on possible exemptions)

NextGen Healthcare products not required, but recommended to help demonstrate Meaningful Use Stage 1, as they can significantly enhance efficiency in doing so:

- NextGen® NextGuard (online data backup)
- NextGen™ EHR Connect
- MU Crystal Report package, with instructions for installation (available at nextgen.com/clientmu)

CORE SET		PRODUCTS TO HELP DEMONSTRATE MEANINGFUL USE	COMMENTS
OBJECTIVE	MEASURE		
1	Use computer provider order entry (CPOE) for medication orders	More than 30% of all unique patients with at least one medication in their medication list have at least one medication order entered using CPOE	(1) NextGen Ambulatory EHR 5.6 SP1 (1) Applies to orders entered by physician, not other staff entering for provider (2) Any EP who writes fewer than 100 prescriptions during an EHR reporting period is excluded
2	Implement drug-drug and drug-allergy interaction checks	Functionality is enabled for these checks for the entire EHR reporting period	(1) NextGen Ambulatory EHR 5.6 SP1 (1) Must set the minimum drug interaction level to at least 1 (2) Self attestation only
3	Generate and transmit permissible prescriptions electronically (eRx)	More than 40% of all permissible prescriptions are transmitted electronically using certified EHR technology.	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen ePrescribing enabled (1) Excludes narcotics (2) Any EP who writes fewer than 100 prescriptions during an EHR reporting period is excluded
4	Record patient demographics (preferred language, gender, race, ethnicity, and date of birth)	More than 50% of all unique patients' demographic data recorded as structured data	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen KBM Version 7.6.1 or later (with all service packs) (1) Answers of unknown or refused can be included in number
5	Maintain up-to-date problem list of current and active diagnoses	More than 80% of all unique patients have at least one entry recorded as structured data or an indication that they have no problems	(1) NextGen Ambulatory EHR 5.6 SP1
6	Maintain active medication list	More than 80% of all unique patients have at least one entry recorded as structured data or an indication that patient is not currently prescribed any medication	(1) NextGen Ambulatory EHR 5.6 SP1
7	Maintain active medication allergy list	More than 80% of all unique patients have at least one entry recorded as structured data or an indication that the patient has no known medication allergies	(1) NextGen Ambulatory EHR 5.6 SP1
8	Record and chart changes in vital signs (height, weight, blood pressure, calculate and display BMI; and plot and display growth charts for children 2-20 years including BMI)	More than 50% of all unique patients age 2 years and over have height, weight, and blood pressure recorded as structured data	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen KBM Version 7.6.1 or later (with all service packs) (1) Excludes an EP who either sees no patients 2 years or older, or who believes that vital signs (height, weight and blood pressure) of their patients have no relevance to their scope of practice.

CORE SET		PRODUCTS TO HELP DEMONSTRATE MEANINGFUL USE	COMMENTS	
OBJECTIVE	MEASURE			
9	Record smoking status for patients 13 years old or older	More than 50% of all unique patients 13 years of age or older have smoking status recorded as structured data	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen KBM Version 7.6.1 or later (with all service packs)	(1) Excludes an EP who sees no patients 13 years or older.
10	Implement one clinical decision support rule relevant to specialty or high clinical priority along with ability to track compliance with that rule	Implement one clinical decision support rule	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen KBM Version 7.6.1 or later (with all service packs)	
11	Report ambulatory clinical quality measures to CMS and the states	For 2011, provide aggregate numerator, denominator and exclusions through attestation; for 2012, electronically submit the clinical quality measures	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen KBM Version 7.6.1 or later (with all service packs) (3) NextGen Health Quality Measures Reporting Module	Note: Electronic submission has been postponed
12	Provide patients with an electronic copy of their health information (including diagnostic test results, problem list, medication lists, medication allergies) upon request	More than 50% of all patients who request an electronic copy of their health information are provided it within three business days	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen KBM Version 7.6.1 or later (with all service packs) to document the request and completion (3) NextGen Medical Summary Utility	(1) Use Medical Summary Utility to create information
13	Provide clinical summaries to patients for each office visit	Clinical summaries provided to patients for more than 50% of all office visits within three business days	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen KBM Version 7.6.1 or later (with all service packs)	
14	Capability to exchange key clinical information (for example, problem list, medication list, allergies and diagnostic test results), among providers of care and patient authorized entities, electronically	Perform at least one test of certified EHR technology's capacity to electronically exchange key clinical information	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen Medical Summary Utility (3) NextGen HIE (recommended)	(1) Use Medical Summary Utility to create information
15	Protect electronic health information created or maintained by the certified EHR technology through implementation of appropriate technical capabilities	Conduct or review a security risk analysis, implement security updates as necessary, and correct identified security deficiencies as part of its risk management process	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen NextGuard (recommended)	(1) Self attestation only

MENU SET		PRODUCTS TO HELP DEMONSTRATE MEANINGFUL USE	COMMENTS	
OBJECTIVE	MEASURE			
1	Implement drug formulary checks	Functionality is enabled and provides access to at least one internal or external formulary for the entire EHR reporting period	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen ePrescribing enabled	(1) Formularies are available through SureScripts
2	Incorporate clinical lab test results into certified EHRs as structured data	More than 40% of all clinical laboratory tests ordered during EHR reporting period whose results are in a positive/ negative or numerical format are incorporated in certified EHR as structured data	(1) NextGen Ambulatory EHR 5.6 SP1, with lab interface recommended	
3	Generate lists of patients by specific conditions to use for quality improvement, reduction of disparities, research or outreach	Generate at least one report listing patients with a specific condition	(1) NextGen Ambulatory EHR 5.6 SP1	(1) Relevant to specialty (2) Use ad hoc report writer
4	Send reminders to patients (per patient preference) for preventive / follow-up care†	More than 20% of all unique patients 65 years or older or 5 years old or younger are sent appropriate reminders during EHR reporting period	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen KBM Version 7.6.1 or later (with all service packs) (3) NextGen Patient Portal (recommended)	(1) For electronic communications, secure email or a patient portal is required. (2) Excludes an EP who has no patients 65 years old or older or 5 years old or younger.
5	Provide patients with timely electronic access to their health information (including lab results, problem list, medication lists, medication allergies)	More than 10% of all unique patients are provided timely electronic access to their health information, subject to EPs discretion to withhold certain information	(1) NextGen ambulatory EHR 5.6 SP1 (2) NextGen Patient Portal	(1) Report looks at when information is updated in the EHR and when it is uploaded to the NextGen Patient Portal
6	Use certified EHR technology to identify patient-specific education resources and provide those to the patient if appropriate	More than 10% of all unique patients seen are provided patient-specific education resources	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen KBM Version 7.6.1 or later (with all service packs)	(1) Patient education may be internal or external but needs to be documented as ordered in the KBM
7	Perform medication reconciliation for a patient from another care setting or provider of care	Perform medication reconciliation for more than 50% of transitions of care in which the patient is transitioned in the care of the EP	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen KBM Version 7.6.1 or later (with all service packs) (3) NextGen ePrescribing enabled	(1) Use KBM to document care transition and that a medication reconciliation was performed.

MENU SET		MEASURE	PRODUCTS TO HELP DEMONSTRATE MEANINGFUL USE	COMMENTS
OBJECTIVE				
8	Provide summary of care record for patients referred or transitioned to another provider of care or setting of care	Summary of care record is provided for more than 50% of transitions of care or referrals	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen KBM Version 7.6.1 or later (with all service packs) (3) NextGen Medical Summary Utility	(1) Use Medical Summary Utility to create the summary of care record. (2) Use KBM to document care transition and that it was provided
9	Submit electronic data to immunization registries or Immunization Information Systems**	Perform at least one test of certified EHR technology's capacity to submit electronic data to immunization registries and follow up submission if the test is successful (unless none of the immunization registries has the capacity to receive the information electronically)	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen Immunization Registry Interface (3) NextGen KBM Version 7.6.1 or later (with all service packs)*	** (1) Must select either this measure or the public health reporting measure #10 (2) Exempt if you don't give immunizations (3) Exempt if state doesn't accept electronic data (4) If you are not exempt you may require an immunization registry interface or HIE connection
10	Submit electronic syndromic surveillance data to public health agencies**	Perform at least one test of certified EHR technology's capacity to provide electronic syndromic surveillance data to public health agencies and follow-up submission if the test is successful (unless none of the public health agencies have the capacity to receive the information electronically)	(1) NextGen Ambulatory EHR 5.6 SP1 (2) NextGen Public Health Reporting Interface (3) NextGen KBM Version 7.6.1 or later (with all service packs) may be required depending upon updated specifications still pending	** (1) Must either select this measure or the immunization registry measure (2) If your local agencies accept them you must continue to report (3) May require HL7 interface or HIE connection

EHR = Electronic Health Record | SP = Service Pack | HIE = Health Information Exchange | KBM = Knowledge Base Module | EP = Eligible Provider

*Meaningful Use may be demonstrated without KBM as long as all relevant fields have been created and there is use of a non-NextGen Healthcare tool to report the numerators and denominators.

Must meet five of the objectives and associated measures; one of the five must include a measure identified with a double asterisk () above. If EP is exempt from both measures, report one measure as exempt and choose four additional menu set measures. Cannot report both measures as exempt.

† EPs meet the aspect of "per patient preference" of this objective if they are accommodating reasonable requests in accordance with the HIPAA Privacy rule, as specified at 45 CFR 164.522(b), which is the guidance established for accommodating patient requests.

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Patent pending.

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